Living Benefit Claim Requirements SUN Grepa Fit and Well (Cancer-Related)



Purpose of this checklist:

This checklist serves as a guide when filing a claim.

IMPORTANT REMINDERS

Please take note of the following:

- Submit certified true copies only.

 - Thotocopies of IDs may be submitted provided the original copies are presented for verification.
- Documents submitted to Sun Life Grepa Financial, Inc. (SLGFI), a joint venture of Sun Life and the Yuchengco Group of Companies, will not be returned
- Always attach a photocopy of the Claimant's valid ID (any government-issued ID with photo and signature) with the basic claim requirements.
- We may ask for additional documents after reviewing the requirements you submitted.
- Critical illnesses that occur within two (2) years from date of policy issue or last reinstatement are subject to investigation and will
 affect processing time.

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A Basic Claim Requirements	
Claimant's Statement [form provided by SLGFI]	Attending Physician's Statement [form provided by SLGFI]
Authorization to Investigate [form provided by SLGFI]	Hospital Records of the life insured (Admitting History and Discharge Summary or their equivalent)
B Conditional Requirements (Submit appropriate requirements as indicated below.)	
B.1 Minor Critical Illnesses	
If diagnosis is Early Ovarian Cancer / Early Prostate Cancer / Early Thyroid Cancer / Early Bladder Cancer	If diagnosis is Early Chronic Lymphocytic Leukemia (must be confirmed by a Hematologist or Hema-Oncologist)
	Medical Records showing the CLL RAI Stage
Surgical Pathology / Histopath Report (submit only one)	Bone Marrow Test Report or any objective laboratory and diagnostic procedures
If diagnosis is Carcinoma-in-situ of the breast, uterus, fallopian tube, vulva, vagina, cervix uteri, colon, rectum, penis, testis, lung, stomach, or nasopharynx Surgical Pathology / Histopath Report (submit only one) Core Biopsy or Colposcopy with Cervical Biopsy if diagnosis is carcinoma-in-situ of cervix uteri Endoscopy if diagnosis is carcinoma-in-situ of colon, rectum, or stomach	
B.2 Major Critical Illnesses	
If diagnosis is Invasive Cancer	If diagnosis is Cerebral Metastasis (must be confirmed by an Oncologist)
Surgical Pathology / Histopath Report (submit only one)	Surgical Pathology / Histopath / Progressive Neurological Deterioration Report (submit only one)
B.3 Others	
If critical illness is due to an accident or violent incident	If plan is SUN Grepa Fit and Well Advantage
Police Report	_
Medico-Legal Report (if available) Driver's License if accident occurred while insured was driving a vehicle	Statement of Account from hospital, if life insured was hospital confined

For inquiries and concerns, please contact us at any of the following:

Email: wecare@sunlifegrepa.com Client Care: (+632) 8849-9633*

Toll-free (using PLDT line): 1-800-10-SLGREPA (7547372) outside Metro Manila

8:00 AM - 7:00 PM | Mondays - Fridays

*Calls outside the Philippines may incur international call charges

