

Living Benefit Claim Requirements

(Living Benefit Rider, Terminal Illness Benefit, and Advanced Benefit for Critical Care Rider)

Purpose of this checklist:

This checklist serves as a guide when filing a claim.

IMPORTANT REMINDERS

Please take note of the following:

- To qualify for the Living Benefit Rider, Terminal Illness Benefit and Advanced Benefit for Critical Care Rider, the policy must have been in force for at least two (2) years from date of policy issue or last reinstatement.
- Submit certified true copies only.
 - ☑ Photocopies, except for IDs, are not acceptable.
 - ☑ Photocopies of IDs may be submitted provided the original copies are presented for verification.
- Documents submitted to Sun Life Grepa Financial, Inc. (SLGFI), a joint venture of Sun Life and the Yuchengco Group of Companies, will not be returned.
- Always attach a photocopy of the Claimant's valid ID (any government-issued ID with photo and signature) with the basic claim requirements.
- We may ask for additional documents after reviewing the requirements you submitted.

A Basic Claim Requirements

Application by the Policy Owner for Living Benefit Payment [form provided by SLGFI] must be signed by the policy owner, life insured, irrevocable beneficiary (*if any*), and witnessed by an agent

Attending Physician's Statement [form provided by SLGFI]

B Conditional Requirements (*Submit appropriate requirements as indicated below.*)

If diagnosis is cancer

Surgical Pathology / Histopath Report (*submit only one*)

If terminal illness is caused by an accident or violent incident

Police Report

Authorization to Investigate [form provided by SLGFI]

Driver's License if accident occurred while insured was driving a vehicle

For inquiries and concerns, please contact us at any of the following:

Email: wecare@sunlifegrepa.com

Client Care: (+632) 8849-9633 *

Toll-free (using PLDT line): 1-800-10-SLGREPA (7547372) outside Metro Manila

8:00 AM - 7:00 PM | Mondays - Fridays

*Calls outside the Philippines may incur international call charges

