

ONLINE PAYMENT

SAME-DAY POSTING



Important Reminders:

- For weekends and holidays, posting will be done on next business day.
- Be sure to indicate the correct number in the application serial number field (for new application) or policy number field (for existing policies).
- For further inquiries, you can call our Client Care from 8:00 AM - 5:00 PM, Mondays to Fridays (except holidays) at (+632) 8849-9633.

Website Payment

- Sun Life Grepa Online Payment Page: <https://bit.ly/paysunlifegrepaonline>
- Payment Guide: <https://bit.ly/SunLifeGrepaOPPaGeneral>
- Cutoff time for payment is 8:30 PM.

Payment Touchpoint	Payment Limit		Payment Currency		Guides and Notes
	Traditional	Variable Universal Life (VUL)	Initial	Renewal	
BPI Real-time Fund Transfer	<ul style="list-style-type: none"> • PHP 250,000.00 per Acct for Regular Clients • PHP 500,000.00 per Acct for BPI Preferred Banking Clients, BPI Gold and BPI Private Banking Clients. 		Peso	Peso	<ul style="list-style-type: none"> • BPI account holders can log in using their BPI account details. • 500,000.00 PHP limit also covers BPI Gold and BPI Private Banking. • Payment Guide: https://bit.ly/SunLifeGrepaOPPaBPI
Credit Card	PHP 2,000,000.00	PHP 2,000,000.00	Peso	Peso	<ul style="list-style-type: none"> • You can select from Master Card, Visa and JCB. • Payment Guide: https://bit.ly/SunLifeGrepaOPPaCC

Online Bills Payment through Partners

- Cutoff time is 8:30 PM
- There is no service charge for online payments.

Payment Touchpoint	Payment Limit		Payment Currency		Guides and Notes
	Traditional	Variable Universal Life (VUL)	Initial	Renewal	
RCBC	No Limit		Peso and US Dollar	Peso and US Dollar	<ul style="list-style-type: none"> • Payment Guide: https://bit.ly/SunLifeGrepaviaRCBC • Payment Guide for RCBC USD: https://bit.ly/SunLifeGrepaviaRCBCBillsPaymentUSD

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NEXT-DAY POSTING



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Online Bills Payment through Partners

- Cutoff time varies per partner.
- There is no service charge for online payments.

Payment Touchpoint	Payment Limit		Payment Currency		Guides and Notes
	Traditional	Variable Universal Life (VUL)	Initial	Renewal	
BPI	No Limit		Peso	Peso	<ul style="list-style-type: none"> • Payment Guide: https://bit.ly/SunLifeGrepaviaBPIOnline • Cutoff time is 10:00 PM.
BDO			Peso	Peso	<ul style="list-style-type: none"> • Payment Guide: https://bit.ly/SunLifeGrepabDOBillsPayment • Cutoff time is 10:00 PM.
Bayad Center			Peso	Peso	<ul style="list-style-type: none"> • Cutoff time is 8:00 PM.
GCash	Depends on Profile Limits (Outgoing)		Peso	Peso	<ul style="list-style-type: none"> • Cutoff time is 11:59PM. • Payment Guide: https://bit.ly/SunLifeGrepagcCashBillsPayment
Maya	Depends on Account Limits		Peso	Peso	<ul style="list-style-type: none"> • Cutoff time is 11:59PM. • Payment Guide: https://bit.ly/SunLifeGrepamayaBillsPayment

Automated Payment Facilities

- Cutoff time for payment is office business hours.

Payment Touchpoint	Payment Limit		Payment Currency		Guides & Notes
	Traditional	Variable Universal Life (VUL)	Initial	Renewal	
Auto-Charge Arrangement <ul style="list-style-type: none"> • VISA • Mastercard • JCB 	No Limit	PHP 2,000,000.00	Not Applicable	Peso	<ul style="list-style-type: none"> • You need to enroll your credit card to pay your policy automatically. • Download ACA Form: https://bit.ly/SunLifeGrepacacAForm
Auto-Debit Arrangement <ul style="list-style-type: none"> • RCBC • BDO 	No Limit		Not Applicable	Peso	<ul style="list-style-type: none"> • You need to enroll your BDO or RCBC account to automatically. • For RCBC Enrollment Form: https://bit.ly/SunLifeGreparcbcADAFORM • ADA Authorization Form: https://bit.ly/SunLifeGrepadaFORM

OVER-THE-COUNTER PAYMENTS

SAME-DAY POSTING



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Sun Life Client Service Center

- Same-day posting.
- Cutoff time for payment is office business hours.

Payment Touchpoint	Payment Limit		Payment Currency		Guides and Notes
	Traditional	Variable Universal Life (VUL)	Initial	Renewal	
Cash Deposit Machine	PHP 50,000.00		Peso	Peso	<p>Cash Deposit Machines are available in the following Client Service Center Branches:</p> <ul style="list-style-type: none"> • BGC Client Service Center, G/F Sun Life Centre 5th Ave cor. Rizal Drive, Taguig City. • Quezon City Client Service Center, G/F Orcel II Building 1611 Quezon Avenue, Quezon City. • ACE Client Service Center, 2/F Ace Building Rada St. Legaspi Village, Makati City.
Credit Card	No Limit	PHP 2,000,000.00	Peso and US Dollar	Peso and US Dollar	<ul style="list-style-type: none"> • US Dollar Payment is only applicable to Traditional Life Insurance Policy. • Not available for single pay VUL policy and additional top-ups. • To check the nearest branch to you, go to https://www.sunlife.com.ph/en/about-us/where-to-find-us/
Cash (Over-the-Counter)	PHP 50,000.00 USD 1,000.00		Peso and US Dollar	Peso and US Dollar	<ul style="list-style-type: none"> • To check the nearest branch to you, go to https://www.sunlifegrepa.com/home/about-us/contact-us/where-to-find-us/
Check (Over-the-Counter)	No Limit		Peso and US Dollar	Peso and US Dollar	<ul style="list-style-type: none"> • To check the nearest branch to you, go to https://www.sunlifegrepa.com/home/about-us/contact-us/where-to-find-us/

OVER-THE-COUNTER PAYMENTS

NEXT-DAY POSTING



Important Reminders:

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Over-the-Counter Payments through Partners

- Cutoff time for payment is office business hours.

Payment Touchpoint	Payment Limit		Payment Currency		Guides and Notes
	Traditional	Variable Universal Life (VUL)	Initial	Renewal	
RCBC	No Limit		Peso and US Dollar	Peso and US Dollar	• You can check the nearest branch to you thru: https://www.rcbc.com/branch-finder
BPI			Peso	Peso	• You can check the nearest branch to you thru: https://www.sunlifegrepa.com/home/about-us/contact-us/where-to-find-us/
BDO			Peso	Peso	• You can check the nearest branch to you thru: https://www.sunlifegrepa.com/home/about-us/contact-us/where-to-find-us/
Bayad Center			Peso	Peso	• You can go to the nearest branch to you.

OVERSEAS PAYMENTS

3 - 5 BUSINESS DAYS



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Over-the-Counter Payment Channel

- 3 - 5 business days posting.
- Cutoff time for payment is office business hours.

Payment Touchpoint	Payment Limit		Payment Currency		Guides and Notes
	Traditional	Variable Universal Life (VUL)	Initial	Renewal	
RCBC Telemoney or Telepay	No Limit		Not Applicable	Peso	<ul style="list-style-type: none"> • You can check the website for more information https://www.rcbc.com/remit