

credit card!

Credit Card Option

Starting May 27, 2024, you can pay your initial insurance premiums using your credit card on the Sun Life Grepa Online Payment page.



TRANSACTION LIMIT

TRAD: 1M VUL: 200k MAXIMUM AMOUNT ALLOWED

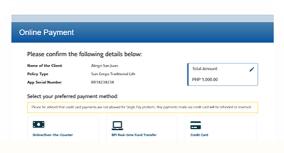
Payment Type: Initial / Payment Posting TAT: *within the business day (T+0)

Online Payment Hello! Welcome to the Sun Life Grepa Online Payment page What will you be paying for?

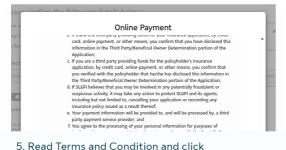
- 1. Go to bit.ly/SunLifeGrepaOnlinePayment
- 2. Choose 'New policy application' and fill out necessary details



3. Enter amount and click 'Pay Now'



4. Choose credit card option



'I Agree, Proceed to Payment'



6. Choose preferred credit card network and fill credit card details then click continue

Thank you for your payment. For reference, here are the co nation Number: 84638587600
Date: October 11, 2023 02:36 PM
RR0808080 RCBC Confirm

Sun Life GREPA

7. After successful transaction, payment notification will be shown and email confirmation will also be sent to registered email address.



FREQUENTLY ASKED QUESTIONS

Who can pay using credit card in Online Payment page? Any Sun Life Grepa Individual client who wants to pay for initial premium payment. Only Regular Premium Payment (Traditional and VUL) is allowed (not allowed for Single Pay policy).

What type of credit cards are accepted?

Any credit card under Mastercard, Visa or JCB are accepted. Note that the credit cardholder should either be policy owner, insured or the declared beneficiary.

What are the transaction limits?

Clients can only pay once using his/her credit card once with the following limits: VUL – 200,000 | Trad - 1,000,000 Multiple credit card transaction is not allowed.

What is the turnaround time for payment posting if credit card was used as the payment method?
Successful payment will be posted within the business day
(T+0) assuming it was made within 8:30PM cutoff.

Who can the clients contact in case there are issues

encountered? In case of issues being encountered, please contact wecare@sunlifegrepa.com or call (+632) 8849-9633.

Is proof of payment required when using credit card for

paying initial premium?
Proof of payment on successful online credit card payment (screenshot of online payment confirmation) should be attached with the new business application submission (paper submission via CSC or to your financial advisor).